## NGS SERVICE PROVIDER CHECKLIST

| CONSULATATIONS - offers NGS consultations with an NGS specialist to plan and prepare your project              |
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| <b>EXPERIENCE</b> - has many years of experience working with various sample types and sequencing applications |
| <b>TECHNOLOGY</b> - has the NGS technology the that best suits your application                                |
| QUALITY - values quality at every step of the way - from sample preparation to quality data output             |
| <b>FLEXIBILITY</b> - can offer all or some steps of the workflow, based on your capabilities and budget        |
| <b>LOGISTICS</b> - provide safe and simple shipping instructions to ensure that your samples arrive safely     |
| <b>CUSTOMER SERVICE</b> - provides excellent customer service and communicates throughout the project          |
| ANALYSIS - can provide various bioinformatics analyses to provide data and figures that are ready to publish   |
| <b>TECH SUPPORT</b> - provides post-project technical support to help answer any questions                     |

